

Driver License

Department of Motor Vehicles

CLETS Curriculums

California Law Enforcement Telecommunications System

Workbook



Administrative Services Division
January, 2009

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Department of Motor Vehicles
Legal Office
P.O. Box 932382
Sacramento, CA 94232-3820

DRIVER LICENSE RECORD FORMAT

(1) DATE: (2) TIME:

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

(3) DL/NO: (4) B/D: (5) NAME:

(6) MAIL ADDR AS OF **-**-**:

(7) OTH/ADDR AS OF **-**-**:

(8) AKA:

IDENTIFYING INFORMATION:

(9) SEX: (10) HAIR: (11) EYES: (12) HT: (13) WT:

(14) ID CARD MLD: (15) EXPIRES:

(16) LIC/ISS: (17) EXPIRES: (18) CLASS:

(19) ENDORSEMENTS:

(20) MEDICAL EXAM EXP:

(21) LATEST APP:

(22) ORGAN AND TISSUE DONOR: (23) UPDATED:

(24) DL TYPE: (25) ISS/DATE: (26) OFFICE: (27) BATES:

(28) PEND/APP:

(29) RESTR:

(30) LICENSE STATUS:

(31) COMMERCIAL LICENSE STATUS:

(32) DEPARTMENTAL ACTIONS:

(33) PROOF REQ: (34) TERM:

(35) DRV LIC ***** (36) EFF: (37) ORDER MAILED: (38) AUTH:

(39) REASON: (40) SERVICE: (41) ACTION ENDED:

(42) CONVICTIONS:

(43) VIOL/DT (44) CONV/DT (45) SEC/VIOL (46) DKT/NO (47) DISP (48) COURT (49) VEH/LIC

(50) DMV POINT COUNT

(51) FAILURES TO APPEAR:

(52) ACCIDENTS:

(53) DATE/TIME (54) LOCATION (55) VEH LIC (56) REPORT NO (57) FR CASE NO
(58) FAULT

END

DRIVER LICENSE RESPONSE FIELDS

(1) DATE:

The date the printout was obtained.

(2) TIME:

The time the printout was obtained.

(3) DL/NO (Driver License Number):

The permanent driver license and/or ID card number assigned to the person. Numbers beginning with the letter “X” are assigned to individuals who do not have a driver license/ID card or when an abstract received from the court or an accident report from law enforcement cannot be identified to a current record on DMV’s database.

(4) B/D:

The driver’s birth date shown numerically by month, day and year (MMDDYY).

(5) NAME:

The name the driver last used when he/she applied for a driver license or ID card. The name appears with the last name, first name, and middle name or initial. Persons with hyphenated names will show the two names without the hyphens or spaces.

(6) MAIL ADDR AS OF (Address/Date of Address Update):

The date of the last updated address of record. If there is a post office box for Mailing, there should also be a separate residence address listed.

(7) OTH/ADDR AS OF (Other Address/Date of the Other Address Update):

The date a prior address was updated on the record because of a change of residence address or the receipt of a court abstract or accident report from law enforcement indicating a different address from the one on the record.

(8) AKA (Also Known As):

Other names by which the driver is “Also Known As.” This includes maiden names, former married names, any name changes, or when an “X” record is combined.

(9) THROUGH (13) IDENTIFYING INFORMATION:

As defined. HT = Height
WT = Weight

DRIVER LICENSE RESPONSE FIELDS

(14) ID CARD MLD:

This date will show the date an ID card was issued.

(15) EXP/BD:

This date will show the date the ID card will expire

(16) LIC/ISS: (License Issued):

The date the driver license was issued. Also, the date that an interim or temporary license was issued.

(17) EXPIRES:

This date will either show the date the driver license will expire or the words “**CANC**” (license canceled) or “**REV**” (license revoked).

(18) CLASS (Class of License):

This field indicates the class of the most recently issued driver license and whether it is Commercial or non-commercial. The classifications are as follows:

Class A	Class B	Class C
Class A Fire Fighter	Class B Fire Fighter	Class C commercial
Class A non-commercial	Class B non-commercial	
Class M1	Class M2	Class X Pending Application

(19) ENDORSEMENTS:

This field indicates the endorsements held by the driver or the word “**NONE**” for Commercial drivers only.

(20) MEDICAL EXAM EXP:

This field indicates the date the medical examination report (commercial drivers) or health questionnaire (non-commercial class A/B drivers) expires.

(21) LATEST APP:

The most recent application filed with the DMV.

(22) ORGAN AND TISSUE DONOR:

This field indicates if the driver elected to be an organ donor. Field will have **YES** or **NO**.

(23) UPDATED:

The date that the customer last informed DMV whether they wanted to be a donor or not.

(24) DL TYPE:

This field indicates the most recent type of application (e.g., original, renewal, ID, etc.).

(25) ISS/DATE (Issue Date):

This field indicates the date the application was started, or the date the application was finished and an interim was issued.

(26) OFFICE:

This field indicates the field office where the application was processed.

(27) BATES:

The word “**MAG**” or “**POL**” in this field refers to the type of picture on file.

(28) PEND/APP: PENDING AUTOMATED APP:

A person has started an application for a driver license and the application is incomplete. The applicant has one year to complete the application.

DRIVER LICENSE GUIDE

(29) RESTR:

This field only displays when there are restrictions applied to the driving privilege. These are limits to what they allowed to drive under.

(30) LICENSE STATUS:

The status of the person's **driving privilege** will appear in this field.

(31) COMMERCIAL LICENSE STATUS:

Indicates the status of the commercial privilege.

(32) DEPARTMENTAL ACTIONS:

Any actions taken by DMV will be listed below using fields 31 through 39 .
If no actions have been taken, the word "**NONE**" will appear here.

(33) PROOF REQ:

Indicates the requirement for a proof of financial responsibility (SR22 or SR1P). This date show the applicant is eligible for to reinstate the driving privilege.

(34) TERM: (*proof*)

Indicates when the proof requirement will end. If all necessary requirements have not been met to start the proof period, the word "**NONE**" will appear.

(35) DRIVER LICENSE (SUSPENDED, REVOKED, CANCELLED, RESTRICTED)

This field only displays if the license is suspended, revoked, cancelled or restricted.

(36) EFF (EFFECTIVE DATE):

The date an action goes into effect against the driving privilege.

(37) ORDER MAILED

This field indicates the date the order was mailed.

(38) AUTH (Authority):

This field indicates the vehicle code or other authority section that allows the action to be taken.

(39) REASON:

Indicates the reason that the action was taken.

(40) SERVICE:

A code representing the type of Service of Order (page 26) which indicates how the driver was notified of the action taken against his/her driving privilege. It also indicates if the notice was returned unclaimed.

(41) ACTION ENDED:

This field indicates when the action is no longer in effect.

DRIVER LICENSE GUIDE

(42) CONVICTIONS:

The notification by the court to DMV of traffic offenses and certain other convictions. If there are no convictions, the “NONE” will appear.

(43) VIOL/DT (Violation Date):

The date on which the violation occurred.

(44) CONV/DT (Conviction Date):

The date the driver was convicted in court or the date the court disposed of the violation.

(45) SEC/VIOL (Section Violated):

The section(s) of the vehicle code violated, followed by a two-letter statute code. Usually the section violated will be followed by “VC” (Vehicle Code); however, “PC” (Penal Code), “H&S” (Health & Safety), and other codes may appear. Violations reported by other states are shown as a two-digit code.

(46) DKT/NO (Docket Number):

This field refers to the court case or the citation number assigned to the violation.

(47) DISP (Disposition Code):

This field refers to the court’s disposition of the conviction. The dispositions are Shown by single letter codes. (page 27)

(48) COURT:

This field displays the five-digit court code where the violation was cleared.

(49) VEH LIC (Vehicle License):

The license plate of the vehicle driven at the time the driver was cited.

(50) DMV POINT COUNT:

Upon conviction, the number of point(s) assigned for the conviction. Convictions carry either 0, 1, or 3 points for non-commercial drivers (12810 VC). Commercial Drivers driving a commercial vehicle receive either 0, 1.5, or 3 points.

(51) FAILURE TO APPEAR:

This field indicates that the driver failed to contact the court to take care of the citation. A Failure to Pay indicates the person has been convicted, however failed to pay the fine. A warrant for an arrest does not have to be issued for the FTA/FTP to appear on the record.

(52) ACCIDENTS:

If shown, see accident information on page 28.

(53) DATE/TIME:

The date the driver was involved in the accident and the time in hours (2 digits).

(54) LOCATION:

Where the accident occurred. This area includes when report was updated to DMV record.

(55) VEH LIC:

License plate number of driver’s vehicle. May or may not be available.

(56 and/or 57) REPORT NO or FR CASE NO:

Law Enforcement accident report number or SR-1A report number (page 28).

(58) FAULT:

Indicates whether the driver was at fault, partially at fault, or not at fault.

ACTIONS DEFINED

PROBATION:

Probation does not invalidate the privilege to drive. Either DMV or the courts will monitor a driver's record. **VALID**

RESTRICTION:

The driver's privilege to operate a motor vehicle is limited to driving only under certain conditions. **VALID as long as the individual is operating within the restriction(s).**

WITHHOLDING/WITHHELD:

The DMV must withhold (or not issue) a driver license when the record contains an FTA or FTP. No duplicate license or renewal is allowed until the applicant clears the FTA or FTP. **VALID with an unexpired license in possession.**

CANCELLATION:

A driver license is terminated without prejudice and must be surrendered. The person may immediately reapply for a new license. **NOT VALID**

COURT DELAY/JUVENILE DELAY:

The court orders the DMV to delay issuing the privilege to drive for one year starting from the time the person becomes eligible to drive. **NOT VALID**

REFUSAL:

The DMV has determined not to issue or renew a driver license. The action may be either mandatory or discretionary. Refusal does not mean that the applicant cannot reapply. DMV may issue a license when the grounds for refusal no longer exist. **NOT VALID**

REVOCATION:

The entire driving privilege to operate a motor vehicle is terminated for an indefinite period, except where specified by the Vehicle Code. The driver may reapply for a license after the revocation. **NOT VALID**

SUSPENSION:

Except where specified by the vehicle code, the privilege to operate a motor vehicle is withdrawn for an indefinite period. At the end of the suspension, it may be reinstated or renewed if the license is expired. **NOT VALID**

WITHDRAWN:

The DMV withdraws the privilege to drive for failing to provide documentation showing an out-of-state Problem Driver Pointer System (PDPS) issue has been resolved. The privilege will be immediately reinstated with proof of clearance. **NOT VALID**

EXPIRED:

When the "LICENSE STATUS" displays "EXPIRED", the privilege to drive is not valid **unless** the department has issued a temporary license (the individual is required to have the temporary in their possession). **NOT VALID** unless with temporary.

“X” NUMBER PROCEDURES

When submitting accident reports and other reportable documents to DMV, it is important that you identify the subject’s correct DL/ID card number, true full name, correct address and birth date information. Correct information increases the probability of a driver record match. Information must match on three identifying points in order for DMV to locate and update the correct record. If there is not a minimum of three identifying points, DMV may not be able to combine the records **unless** the subject signs a document stating they are one in the same person.

Upon discovery of a record containing both a permanent DL or ID and an “X” number, the following procedure must be followed:

- Complete an incident report, arrest report, or officer’s statement, making sure to provide complete information. List a **minimum** of three points of identification. Example: Points to identify would include name, address, birth date, and any vehicle license plate, out of state address or convictions from that state.
- If possible, receive a signed and dated statement from the individual, verifying that the information on the “X” record is relevant to the individual. This will be helpful in future prosecution. One way to do this would be to write both numbers on the notice to appear and have the driver sign knowing that both belong to them.

- **MAIL TO:**

DEPARTMENT OF MOTOR VEHICLES
Record Security Identification Unit
PO Box 942890 MS G210
Sacramento, CA 94290-0001

MULTIPLE PERMANENT NUMBERS:

During your investigation, if you discover multiple permanent driver license records for the same person, contact the DL Fraud Analysis Unit at:

PHONE: (916) 657-2274

FAX: (916) 657-5636

MAIL: PO Box 825389, MS H217, Sacramento, CA 94232-3890

COUNTERFEITS:

If a counterfeit driver license or ID card, refer to the DL Fraud Analysis Unit (see above).

IDENTITY THEFT:

Refer victims to the DL Fraud Support Unit at 1-866-658-5758 (in CA), out of state (916) 657-7489.

PRINTOUT #1

START ↓

DATE:07-27-08*TIME:10:52*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L7272081*B/D:09-06-1988*NAME:HARTMAN GARY LEE*
MAIL ADDR AS OF 10-12-07:314 HEFTY WAY MANTECA 95336*
OTH/ADDR AS OF 09-09-07:314 HEFTY WAY MANTECA*

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BROWN*EYES:BRN*HT:6-01*WT:179*

ID CARD MLD:01-08-08*EXPIRES:09-06-13*

LIC/ISS:10-12-07*EXPIRES:09-06-12*CLASS:A COMMERCIAL*

ENDORSEMENTS:DOUBLES/TRIPLES,TANK,

MEDICAL EXAM EXP:09-11-09

STEP 2

LATEST APP:

DL TYPE:ID CARD*ISS/DATE: 01-08-08*OFFICE: TCY*BATES:POL*

ORGAN AND TISSUE DONOR: YES UPDATED:01-08-08

STEP 4

RESTR:MUST WEAR CORRECTIVE LENSES WHEN DRIVING,MAY NOT DRIVE IN
INTERSTATE COMMERCE,

LICENSE STATUS:

VALID*

WITHHELD FTA*

STEP 3

DEPARTMENTAL ACTIONS:

NONE*

CONVICTIONS:

VIOL/DT	CONV/DT	SEC/VIOL	DKT/NO	DISP	COURT	VEH/LIC
11-15-06	04-26-07	22350 VC	317163	C	35640	

DMV POINT COUNT 1

FAILURES TO APPEAR:

VIOL/DT	SEC/VIOL	DKT/NO	COURT	VEH/LIC
06-10-07	22350 VC	*JIRL90	30460	4AVE003
	40508A VC			

ACCIDENTS:

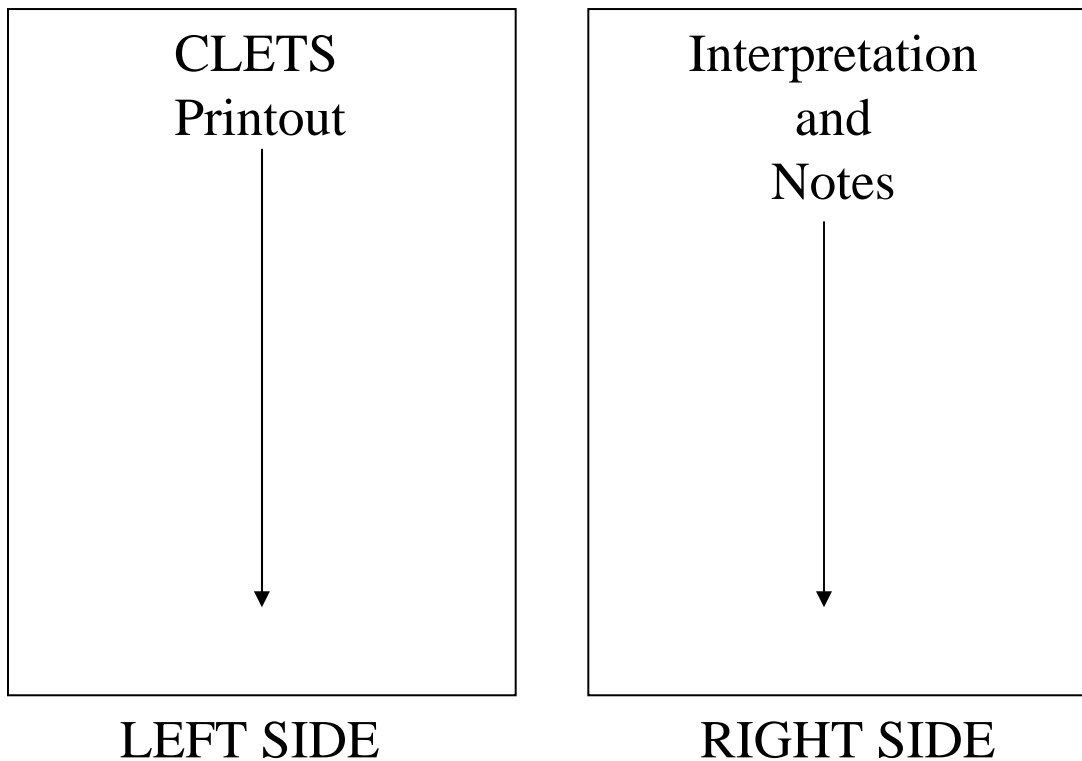
NONE

END

Walk-Through Exercises

In order to enhance deciphering skills, the following printouts are designed to allow you to review and interpret individual printout scenarios.

Starting on the back of this page, the format of this portion of the workbook will be as follows:



The formatting of each printout for this exercise will not necessarily reflect the display used by your agency.

Please wait for instruction from the trainer to begin.

PRINTOUT #2

START ↓

DATE:07-21-08*TIME:20:12*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L2657263*B/D:02-01-1976*NAME:NORTH DAVID HARVEY*
MAIL ADDR AS OF 09-04-06:811 MERRY LYNN ST REDWOOD VLY 95470*
OTH/ADDR AS OF 09-18-99:7242 W LEMON ST APT142 LOS ANGELES*

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BLOND*EYES:GRN*HT:6-01*WT:190*

LIC/ISS:09-04-06*EXPIRES:02-01-10*CLASS:C NON-COMMERCIAL*
ENDORSEMENTS:NONE*

STEP 2

LATEST APP:

DL TYPE:ORIGINAL*ISS/DATE: 09-04-06*OFFICE: UKI*BATES:POL*
ORGAN AND TISSUE DONOR: NO UPDATED:09-04-06

LICENSE STATUS:

WITHDRAWN PENDING PDPS CLEARANCE

STEP 3

DEPARTMENTAL ACTIONS:

DRV LIC O/S SUS*EFF:03-30-06*STATE:ILL 6303006*THRU:INDEF*
REASON:FAILURE TO APPEAR OR COMPLY*

CONVICTIONS:

VIOL/DT	CONV/DT	SEC/VIOL	DKT/NO	DISP	COURT	VEH/LIC
05-28-05	07-08-05	01			ILL	

DMV POINT COUNT 1

FAILURES TO APPEAR:

NONE

ACCIDENTS:

NONE

END

Printout #2

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

PRINTOUT #3

START ↓

DATE:08-07-08*TIME:23:52*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L8368050*B/D:02-12-1987*NAME:WEBSTER JOSH LAWRENCE*
MAIL ADDR AS OF 10-04-07:1002 COOMBY RD LAYTONVILLE 95454*
OTH/ADDR AS OF 03-24-04:PO BOX 1088 LAYTONVILLE*

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BROWN*EYES:BLU*HT:6-00*WT:175*

ID CARD MLD:10-20-07*EXPIRED:02-12-13*BATES:POL*
LIC/ISS:02-03-04*EXPIRES:02-12-08*CLASS:C NON-COMMERCIAL*
ENDORSEMENTS:NONE*
ORIGINAL ISSUE DATE:02-03-04*

STEP 2

LATEST APP:

DL TYPE:ID CARD*ISS/DATE: 10-04-07*OFFICE: UKI*BATES:POL*
ORGAN AND TISSUE DONOR: NO UPDATED:10-04-07
PEND/APP:PENDING RENEWAL-BY-MAIL*

LICENSE STATUS:

SUSPENDED OR REVOKED

STEP 3

DEPARTMENTAL ACTIONS:

DRV LIC SUSPENDED *EFF:12-24-07*ORDER MAILED:11-25-07*AUTH:23137,
133532,231582*
REASON:EXCESSIVE BLOOD ALCOHOL PAS*SERVICE:J/11-25-07*
WRITTEN NOTICE SERVED BY OFFICER*

CONVICTIONS:

NONE

FAILURES TO APPEAR:

NONE

ACCIDENTS:

NONE

END

Printout #3

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

PRINTOUT #4

START ↓

DATE:08-02-08*TIME:17:52*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L4321936*B/D:01-05-1959*NAME:BRUMMEL MICKEY STEPHEN*
MAIL ADDR AS OF 09-01-05:632 WREN DR SUISUN CITY 94585*
OTH/ADDR AS OF 05-05-06:767 S FOX RD APT45 SUNNYVALE*

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BROWN*EYES:BRN*HT:5-07*WT:180*

ID CARD MLD:09-14-05*EXPIRED:01-05-11*BATES:POL*

LATEST APP:

DL TYPE:ID CARD*ISS/DATE: 09-06-05*OFFICE: FRF*BATES:POL*
ORGAN AND TISSUE DONOR: NO UPDATED:09-06-05

STEP 3

LICENSE STATUS:

SUSPENDED OR REVOKED*

NONE ISSUED*

STEP 2

SERVICE NEEDED, SEE HISTORY BELOW*

DEPARTMENTAL ACTIONS:

DRV LIC SUSPENDED *EFF:06-18-06*ORDER MAILED:05-19-06*AUTH:13365 *
REASON:FAILURE TO APPEAR NOTICE*SERVICE:A/05-19-06*
VERBAL OR PERSONAL SERVICE NEEDED

CONVICTIONS:

VIOL/DT	CONV/DT	SEC/VIOL	DKT/NO	DISP	COURT	VEH/LIC
05-05-06	10-12-06	12500A VC	B135428	CGJ	43460	2DOE492
		40508A VC	*FAILURE TO PAY FINE			
		405095 VC				

DMV POINT COUNT 0

FAILURES TO APPEAR:

VIOL/DT	SEC/VIOL	DKT/NO	COURT	VEH/LIC
09-11-06	146011 VC	0911156	48430	3CAT367
	22350 VC			
	40508A VC			
02-30-07	146011 VC	0977725	48430	3CAT367
	40508A VC			
	4462B			

ACCIDENTS:

NONE

END

Printout #4

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

PRINTOUT #5

START ↓

DATE:07-21-08*TIME:10:42*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L6564112*B/D:06-07-1958*NAME:ALEXANDER DONNA JEAN*
MAIL ADDR AS OF 06-09-04:5895 GREENLY BLVD CITRUS HGHTS 95126*
OTH/ADDR AS OF 08-27-06:4521 HARMONY LN FONTANA*

IDENTIFYING INFORMATION:

SEX:FEMALE*HAIR:BLOND*EYES:BLU*HT:5-02*WT:115*

LIC/ISS:06-07-04*EXPIRES:06-07-08*CLASS:C NON-COMMERCIAL*

ENDORSEMENTS:NONE*

ORIGINAL ISSUE DATE:09-03-03*

STEP 2

LATEST APP:

DL TYPE:RENEWAL*ISS/DATE: 06-09-08*OFFICE: CAR*BATES:POL*
RESTR:MUST WEAR CORRECTIVE LENSES WHEN DRIVING,
ORGAN AND TISSUE DONOR: YES UPDATED:06-09-08
PEND/APP:PENDING AUTOMATED APP*

STEP 4

LICENSE STATUS:

EXPIRED*

STEP 3

DEPARTMENTAL ACTIONS:

NONE

CONVICTIONS:

VIOL/DT	CONV/DT	SEC/VIOL	DKT/NO	DISP	COURT	VEH/LIC
08-15-06	10-11-06	22350 VC	753159A	C	19420	
DMV POINT COUNT 1						
11-04-06	05-09-07	21453C VC	*004040	B	34470	7GOTLKY
DMV POINT COUNT 1						

FAILURES TO APPEAR:

NONE

ACCIDENTS:

NONE

END

The driver from page 16 has this temporary in her possession.

This date is the date the customer received the temporary license. This date does not display in CLETS.

Temporary licenses are usually issued for 60 days. Occasionally they may be issued for 90 days. The driver has one year from the original application date to complete the renewal of the license. The department will issue temporaries as needed to the driver as long as no actions affect the record. This temporary license expires 60 days from the "ISSUED:" date.

TEMPORARY DRIVER LICENSE

L6564112

CLASS C

ISSUED: 08 - 01 - 08

625

A3/5032

EXPIRES: 10 - 01 - 08

DONNA JEAN ALEXANDER

5895 GREENLY BLVD

CITRUS HEIGHTS CA 95126

SEX: F HAIR: BLN EYES : BLU

HT:5 -02 WT: 115 DOB: 06-07-58

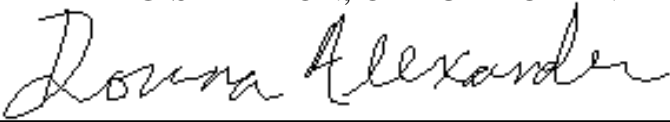
RSTR: 01 - CORRECTIVE LENSES

THIS LICENSE IS ISSUED AS A LICENSE TO DRIVE A MOTOR VEHICLE;

IT DOES NOT ESTABLISH ELIGIBILITY FOR EMPLOYMENT, VOTER

REGISTRATION, OR PUBLIC BENEFIT

X



625

06 - 09 - 08

A3/5032

This date matches the **ISS/DATE:06-09-08** on the record. It is the date the Pending Automated Application started.

NOTES: _____

PRINTOUT #6

START ↓

DATE:08/06/08*TIME:10:45*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L1256340*B/D:02-08-92*GUEST EDGAR*

MAIL ADDR AS OF 02-01-08:5692 BERRY RD OAKLAND 94613*

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BROWN*EYES:BLU*HT:6-03*WT:244

LIC/ISS:00-00-00*EXPIRES:NONE*CLASS:X*

ENDORSEMENTS:NONE*

This applicant may have a temporary license or possibly a permit. If they are driving with a permit, they must have a licensed driver with them.

STEP 2

LATEST APP:

DL TYPE:ORIGINAL*ISS/DATE:02-01-08*OFFICE:OAK*BATES:POL*

ORGAN AND TISSUE DONOR: NO UPDATED: 02-01-08

PEND/APP:PENDING AUTOMATED APP*

LICENSE STATUS:

NONE ISSUED*

STEP 3

DEPARTMENTAL ACTION:

DRV LIC SUSPENDED *EFF:05-04-08*ORDER MAILED:04-04-08*AUTH:13365 *
REASON:FAILURE TO APPEAR NOTICE*SERVICE:A/04-04-08*
MAILED, NOT RETURNED UNCLAIMED*ACTION ENDED:06-11-08*
VERBAL OR PERSONAL SERVICE NEEDED*

If the action is ended, there is no need for the verbal notice.

CONVICTION:

VIOL/DT	CONV/DT	SEC/VIOL	DKT/NO	DISP	COURT	VEH/LIC
02-23-07	06-11-08	12500A VC	A23456	CZ	01420	3ABC999
		16028A VC	*FTA CLEARED			
		40508A VC				

DMV POINT COUNT 0

03-30-07	06-11-08	40508A VC	A124562	C	01420	
			*FTA CLEARED			

DMV POINT COUNT 0

12-14-07	06-11-08	22350 VC	A125678	C	01420	3ABC999
		12500A VC	*FTA CLEARED			
		40508A VC				

DMV POINT COUNT 1

FAILURE TO APPEAR:

NONE

ACCIDENTS:

NONE

END

Printout #6

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

START ↓

PRINTOUT #7

DATE:08-01-08*TIME:07:48*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DLNO:L7891911*B/D:12-23-1985*NAME:MULDOON TERESA KATHLEEN*
MAIL ADDR AS OF 03-09-08:1039 PREPPY FOX WAY ROSEVILLE 95678*

IDENTIFYING INFORMATION:

SEX:FEMALE*HAIR:BLOND*EYES:BLU*HT:5-06*WT:120*

LIC/ISS:06-08-06*EXPIRES:12-23-10*CLASS:C NON-COMMERCIAL*

ENDORSEMENTS:NONE*

STEP 2

LATEST APP:

DL TYPE:DL MAG STRIPE REISSUE*ISS/DATE:04-28-08*OFFICE:HQT*BATES:POL*
RESTR:RESTRICTED TO DRIVING TO/FROM/DURING COURSE OF EMPLOYMENT AND
DRIVING TO AND FROM DUI PROGRAM ACTIVITIES,

STEP 4

LICENSE STATUS:

VALID*

STEP 3

DEPARTMENTAL ACTIONS:

PROOF REQ:H/05-30-08*TERM:05-30-11*

BROAD COVERAGE PROOF ON FILE*

DRV LIC SUSPENDED *EFF:03-14-08*ORDER MAILED:05-30-08*AUTH:13352A1*

REASON:DRUNK DRIVING OR DRUGS*SERVICE:M/05-30-08

VERBAL NOTICE-COURT,LAW ENFORCEMENT AGENCY,OR DMV*PRIVILEGE REINSTATED:
05-30-08*

DRV LIC SUSPENDED *EFF:03-20-08*ORDER MAILED:02-18-08*AUTH:133532 ,
13382*

REASON:EXCESSIVE BLOOD ALCOHOL LEVEL*SERVICE:J/02-18-08*

WRITTEN NOTICESERVED BY OFFICER*ACTION ENDED:05-03-08*

DRV LIC RSTRCTION *EFF:05-03-08*ORDER MAILED:05-10-08*AUTH:133537 *

REASON:EXCESSIVE BLOOD ALCOHOL LEVEL*SERVICE:A/05-10-08*

MAILED, NOT RETURNED UNCLAIMED*

CONVICTIONS:

VIOL/DT	CONV/DT	SEC/VIOL	DKTNO	DISP	COURT	VEH/LIC
02-18-08	03-14-08	23152A VC	3372426	CGJSTVQ	31100	4GVF276
				*COURT REST 03 MO		
				*COURT PROB 03 YR		

DMV POINT COUNT 2

COURT PROBATION TERMS THROUGH 03-13-11,
VIOLATION DATE 02-18-08, DOCKET NUMBER 3372426
SHALL NOT COMMIT CRIMINAL OFFENSE,REFUSE BAC
TEST,OR DRIVE VEHICLE WITH ALCOHOL IN BLOOD, OBEY ALL LAWS,
COMPLY WITH SENTENCING,DRIVE ONLY IF LICENSED AND INSURED,

FAILURES TO APPEAR:

NONE

ACCIDENTS:

NONE

END

Printout #7

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

PRINTOUT # 8

START

DATE:08-13-08*TIME:10:20*

DMV RECORD FOR LAW ENFORCEMENT USE ONLY

STEP 1

DL/NO:L5032484*B/D:09-03-1985*NAME:MERY ANGEL*

RES/ADDR: AS OF 01-13-06:MARIN CO SHERIFF

IDENTIFYING INFORMATION:

SEX:MALE*HAIR:BLACK*EYES:BRN*HT:5-07*WT:125*

LIC/ISS:03-10-06*EXPIRES:09-03-09*CLASS:C NON-COMMERCIAL
& M1 MOTORCYCLE*
ENDORSEMENTS:NONE*

STEP 2

LATEST APP:

DL TYPE:ORIGINAL*ISS/DATE:03-10-06*OFFICE:HLY*BATES:MAG*

ORGAN AND TISSUE DONOR: NO UPDATED:06-12-08

LICENSE STATUS:

SUSPENDED OR REVOKED

STEP 3

SERVICE NEEDED,SEE HISTORY BELOW*

DEPARTMENTAL ACTIONS:

FR PROOF REQ 092207 TERM 092211*

DRV LIC SUSPENDED*EFF:09-22-07*ORDER MAILED:08-23-07*AUTH:16004A*
REASON:ACCIDENT-FR*SERVICE:I/10-09-07*RETURNED UNCLAIMED*

ABOVE SUSP DOES NOT AFFECT PRIV TO DRIV EMPLOYERS

VEHICLE IN COURSE OF EMPLOYMENT,16073 VC.

VERBAL OR PERSONAL SERVICE NEEDED*

DRV LIC SUSPENDED*EFF:09-22-07*ORDER MAILED:08-23-07*AUTH:16070*
REASON:ACCIDENT-FR*SERVICE:I/10-09-07*RETURNED UNCLAIMED*

ABOVE SUSP DOES NOT AFFECT PRIV TO DRIV EMPLOYERS

VEHICLE IN COURSE OF EMPLOYMENT,16073 VC.

VERBAL OR PERSONAL SERVICE NEEDED*

CONVICTIONS:

NONE

FAILURES TO APPEAR:

NONE

ACCIDENTS:

DATE	LOCATION	VEH LIC	REPORT NO	FR CASE NO
07-01-07	GLENDALE	518REC		07-09-77652

END

Printout #8

What is the current date on this printout? _____

1. What is the:

Name: _____

Birth date: _____

Current Address: _____

2. Circle one: License is **Expired** or **Current**

3. What class license? **Class A** **Class B** **Class C**

4. What is the license status? _____

3. Are there any restrictions? **Yes** or **No** (circle)

Notes: _____

Additional Information



ADDITIONAL INFORMATION

Unavailable Record Codes	Page 28
Caution Codes	Page 28
Service Codes	Page 29
Conditions of Probation (Court)	Page 29
Abstract Disposition Codes	Page 30
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Review Quiz	Page 35/36
DMV Contact Information	Page 37/38

Unavailable Record Codes Driver Record Inquiries

Record Unavailable (or Rec Unav) Code:	Explanation or Reason:	Action:
01	Record temporarily or long term unavailable – program issue	Call DMV
02	No such record on file (not updated to data base or purged)	Call DMV
03	Controlled record – two or more persons on one record	Call DMV
04	System Error	Retry in 5 to 15 minutes
05	Record not on file	Call DMV
06	Record not available during possible correction process	Call DMV
09	Storage device temporarily down	Retry in 5 to 15 minutes
11	Record has been deleted. Possibly cross reference to another number	Call DMV
REC TEMP UNAV RETRY 15 MIN	Record temporarily unavailable	Retry in 5 to 15 minutes

Caution Codes

CAUTION 01	DL Pull Notice on file. Records will be printed.	None
CAUTION 02	Correction due on Record.	None
CAUTION 03	Code on record which can-not be translated.	None
CAUTION 04	A character has been found in the record which cannot be printed.	None

For any Suspension or Revocation involving a link with any out of state information, the following CAUTION CODE will display: * STATE: CAUTION 03/CODE: 80 *

The above CAUTION CODE is internal to DMV and is NOT relevant to law enforcement and should be disregarded. Any Suspension or Revocation associated with this CAUTION CODE is not effected by this code displaying.

SERVICE CODES

<u>CODE</u>	<u>DESCRIPTION</u>
A	Mailed not returned unclaimed prior to 6/30/95
A	Certified mail on or after 6/30/95 (<i>discontinued 9/2002</i>)
B	Served signed document on file
D	Personal service document on file
H	Acknowledge no signature
I	Returned unclaimed
J	Written notice served by officer
K	Refused
L	Deceased
M	Verbal notice document on file
P	Personal Service (discontinued)
R	Personal Service unsuccessful (not before 6/30/96)

CONDITIONS OF PROBATION (COURT)

<u>CODE</u>	<u>DESCRIPTION</u>
1	Shall not: Commit criminal offense, refuse BAC test, or drive vehicle with alcohol in blood.
2	Obey all laws
3	Comply with sentencing
4	Submit property/ person to search
5	Consume no alcohol
6	Drive only if licensed and insured
7	Report change of residence/employment
8	Other
9	Ignition interlock device required

ABSTRACT DISPOSITION CODES

- A** - Dismissed
- B** - Bail forfeiture
- C** - Fine
- D** - Driver license suspended by court
- E** - Driver license restricted by court
- F** - Traffic School
- G** - Probation
- H** - Referral to 30-month Drinking Driver Program
- I** - Court ordered Ignition Interlock Device
- J** - Jail, Prison, or CYA
- K** - Felony, motor vehicle used
- L** - Sentence suspended
- M** - Disallow restriction
- N** - Referred to alcohol clinic
- O** - Referred to Drinking Driver Program
- P** - Do not Suspend – Compelling Reasons
- Q** - Referred to DUI First Offender Program
- R** - Alcohol or related 23103 conviction
- S** - Court restrictions – Drive To/From Employment
- T** - Court restrictions – Drive During Course of Employment
- U** - Court orders DMV to delay issuance
- V** - Court restrictions – Drive To/From Treatment Program
- W** - Jail in lieu of paying fine
- X** - Court orders DMV to suspend
- Y** - Court orders DMV to revoke
- Z** - Other

ACCIDENT INFORMATION

DATE/TIME		LOCATION	VEH LIC	REPORT NO	FR CASE NO
03-28-08	11	ROSEVILLE	3GVE273	31054600192	08-03-28031

Date
Occurred

Where
Occurred

What
Vehicle

Law
Enforcement
Report

SR-1A
Report

Time in
Hours

REPORT NO (Report Number):

Accident reports are identified by an 11 digit accident report number. Each digit has a special significance representing the date and time of the traffic collision, the police unit and the ID number of the investigating officer.

CHP

First digit

Second, third, fourth digits

Fifth and sixth digits

Last five digits

EXAMPLE: 9 XXX XX XXXXX

9 CHP

Zone/area#

Time in minutes

Officer's ID#

OTHER LAW ENFORCEMENT AGENCIES

First four digits

Fifth and sixth digits

Last five digits

EXAMPLE: XXXX XX XXXXX

County/City code

Time in minutes

Officer's ID#

Note: If third and fourth digits are "00," the sheriff's department made the report.

EXAMPLE: XX 00 XX XXXXX

FR CASE NO:

Accidents that are reported other than law enforcement are done on a DMV form:
REPORT OF TRAFFIC ACCIDENT OCCURRING IN CALIFORNIA (SR-1A)

This accident report can result in Financial Responsibility suspensions when one of the parties involved did not provide evidence of insurance.

EXAMPLE: 08-01-12345

Year

Sequence #

STIPULATED VEHICLE RELEASE AGREEMENT (SVRA)

The department of Justice (DOJ) distributes the SVRA form and instructions. An SVRA provides for automatic future forfeiture and transfer to the state of any vehicle that is registered to the individual that signed the SVRA if his/her vehicle is subsequently driven by an unlicensed, suspended or revoked driver. Law enforcement officers can impound vehicles of drivers convicted of prior **misdemeanor convictions** of violations of VC 12500(a), 14601, 14601.1, 14601.2, 14601.3, 14601.4, and 14601.5. It is extremely important to check the record for the prior misdemeanor conviction if there is an SVRA on file.

The impounding agency shall forward the SVRA to the Department of Motor Vehicles at the following address, no later than 10 days after the agreement has been signed:

Department of Motor Vehicles

P.O. Box 942890

Mail Station J233

Sacramento, CA 94290-0001

The agreement shall remain in effect for seven years (1806.1), and appears on the driving record of the individual that signed the SVRA. The SVRA will appear on the driving record LICENSE STATUS AS:

STIPULATED VEHICLE RELEASE AGREEMENT ON FILE

VC 14607.6(e) requires, within two days of impoundment, the impounding agency notify all legal and registered owners by certified mail that the vehicle is subject to forfeiture and will be sold.

If no claim is filed and served within 15 days of the mailing, the district attorney shall prepare a written declaration of forfeiture of the vehicle to the state.

If a timely claim is filed, the district attorney shall file a petition with the appropriate court within 10 days of receipt of claim. The court's filing fee for the claimant shall not exceed \$50 and the court shall hear the case without delay. The claimant shall be reimbursed by the impounding agency, if the claimant prevails.

Any impounded, unredeemed vehicle that is forfeited shall be sold when the district attorney or court issues the order of forfeiture. Proceeds from the sale shall be disposed of pursuant to VC 14607.6(i).

LATEST APP:
DL TYPE: ORIGINAL*ISS/DATE: 02- 22- 05*OFFICE: FTB*BATES: POL*

LICENSE STATUS:
VALID*

STIPULATED VEHICLE RELEASE AGREEMENT ON FILE*

DEPARTMENTAL ACTIONS:
NONE*

STIPULATED VEHICLE RELEASE AGREEMENT

Vehicle Code Section 14607.6

DRIVER/OWNER OR CO -OWNER (PERSON SIGNING THIS RELEASE AGREEMENT):

DRIVER LICENSE #	(LAST NAME, FIRST AND MIDDLE NAME)		
DATE OF BIRTH	ADDRESS		
CITY	STATE	ZIP CODE	

IMPOUNDED VEHICLE:

VEHICLE: YEAR: MAKE: MODEL: BODY TYPE:	VEHICLE IDENTIFICATION NUMBER	VEHICLE LICENSE NUMBER:
--	-------------------------------	-------------------------

IMPOUNDING AGENCY:

AGENCY NAME:	OFFICER'S NAME:
AGENCY ADDRESS:	OFFICER'S I.D. #
CITY STATE ZIP CODE	AGENCY CASE # OR CITATION #:
AGENCY PHONE NUMBER:	

THE ABOVE -MENTIONED VEHICLE IS BEING RELEASED TO _____ (NAME)

WHO IS THE DRIVER / REGISTERED OWNER OF RECORD; OR THE COMMUNITY PROPERTY INTEREST OWNER OF RECORD; OR A CO-REGISTERED OWNER WHO HAS A CLASS "C" DRIVER'S LICENSE OR WHO IS ACCOMPANIED BY AN INDIVIDUAL IN POSSESSION OF A VALID CLASS "C" DRIVER'S LICENSE AND WHO CERTIFIES THAT THIS VEHICLE IS THE ONLY VEHICLE AVAILABLE TO THE CO-REGISTERED OWNER.

BY SIGNING THIS DOCUMENT, I DO HEREBY ACKNOWLEDGE THAT I AM REQUESTING THE RELEASE OF THE VEHICLE DESCRIBED ON THIS FORM AND I AM OR MY AUTHORIZED DRIVER OF THE VEHICLE IS, IN POSSESSION OF A VALID LICENSE TO OPERATE THE VEHICLE AND THAT ALL TOWING / STORAGE AND OTHER CHARGES RELATING TO THIS IMPOUND, INCLUDING ALL ADMINISTRATIVE CHARGES UNDER SECTION 22850.5 CALIFORNIA VEHICLE CODE (CVC), HAVE BEEN PAID IN FULL.

BY SIGNING THIS DOCUMENT, I ALSO ACKNOWLEDGE THAT I AM CONSENTING TO THE AUTOMATIC FUTURE FORFEITURE AND TRANSFER OF TITLE OF THIS OR ANY OTHER VEHICLE REGISTERED TO ME IF SUCH VEHICLE IS DRIVEN BY ANY INDIVIDUAL WHO DOES NOT HAVE A VALID DRIVER'S LICENSE DURING ANY PERIOD OF THE TIME WHILE THIS AGREEMENT IS NOTED ON MY DRIVING RECORD MAINTAINED BY THE DEPARTMENT OF MOTOR VEHICLES PURSUANT TO SECTION 1806.1 CVC. I CERTIFY THAT I AM SIGNING THIS DOCUMENT UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA. I FURTHER DECLARE UNDER PENALTY OF PERJURY THAT THE ABOVE STATED INFORMATION IS TRUE AND CORRECT.

SIGNED IN THE CITY OF _____, CALIFORNIA ON THE _____ DAY OF _____, 200_____.

SIGNATURE: _____

REGISTERED OWNER OR COMMUNITY PROPERTY INTEREST OWNER

(RIGHT THUMB PRINT)

Instructions: Print form in block letters, forward completed
Form to DMV within 10 days [14607.6(d)(4)]

MAIL TO:

DEPARTMENT OF MOTOR VEHICLES
P.O. BOX 942890
SACRAMENTO, CA 94290 - 0001

Field Office Abbreviations

ALT	ALTURAS	LAH	LAGUNA HILLS	SNB	SAN BERNARDINO
ARL	ARLETA	LKI	LAKE ISABELLA	SBC	SAN BERNARDINO
ARV	ARVIN	LKP	LAKEPORT	SNC	SAN CLEMENTE
AUB	AUBURN	LAN	LANCASTER	SND	SAN DIEGO
BAK	BAKERSFIELD	LPK	LINCOLN PARK	SDC	SAN DIEGO-CLRMNT
BSW	BAKERSFIELD SW	LOD	LODI	SNF	SAN FRANCISCO
BAN	BANNING	LOM	LOMPOC	SNJ	SAN JOSE
BAR	BARSTOW	LSA	LOS ANGELES	SLO	SAN LUIS OBISPO
BEL	BELL GARDENS	LSB	LOS BANOS	SNM	SAN MATEO
BFL	BELLFLOWER	LSG	LOS GATOS	SNP	SAN PEDRO
BSH	BISHOP	MDA	MADERA	SNY	SAN YSIDRO
BLY	BLYTHE	MNT	MANTECA	STA	SANTA ANA
BRA	BRAWLEY	MAR	MARIPOSA	STB	SANTA BARBARA
CAM	CAMPBELL	MCD	MERCED	STC	SANTA CLARA
CAP	CAPITOLA	MOD	MODESTO	STM	SANTA MARIA
CAR	CARMICHAEL	MBO	MONTEBELLO	SMO	SANTA MONICA
CHI	CHICO	MTS	MOUNT SHASTA	STP	SANTA PAULA
CHV	CHULA VISTA	MVW	MOUNTAIN VIEW	STR	SANTA ROSA
CLO	CLOVIS	NPA	NAPA	STT	SANTA TERESA
COA	COALINGA	NDL	NEEDLES	SEA	SEASIDE
COL	COLUSA	NHL	NEWHALL	SHA	SHAFTER
COM	COMPTON	NCO	NORCO	SIV	SIMI VALLEY
CNC	CONCORD	NOH	N HOLLYWOOD	SON	SONORA
CTM	CORTE MADERA	NOV	NOVATO	SLT	S LAKE TAHOE
CMS	COSTA MESA	OAK	OAKLAND	SPV	SPRING VALLEY
CSC	CRESCENT CITY	OKC	OAKLAND COLISEUM	SKN	STOCKTON
CLC	CULVER CITY	OCN	OCEANSIDE	SUS	SUSANVILLE
DYC	DALY CITY	ORL	ORLAND	TFT	TAFT
DAV	DAVIS	ORO	OROVILLE	THO	THOUSAND OAKS
DEL	DELANO	OXN	OXNARD	TOR	TORRANCE
ECA	EL CAJON	PLS	PALM SPRINGS	TCY	TRACY
ELC	EL CENTRO	PLD	PALMDALE	TRK	TRUCKEE
ECR	EL CERRITO	PAR	PARADISE	TUL	TULARE
ESC	ESCONDIDO	PAS	PASADENA	TLA	TULELAKE
ERK	EUREKA	PRO	PASO ROBLES	TUR	TURLOCK
FRF	FAIRFIELD	PET	PETALUMA	TNP	29 PALMS
FRM	FALL RIVER MILLS	PIN	PINEDALE	UKI	UKIAH
FOL	FOLSOM	PIT	PITTSBURG	VAC	VACAVILLE
FON	FONTANA	PLA	PLACENTIA	VLO	VALLEJO
FTB	FORT BRAGG	PLC	PLACERVILLE	VNY	VAN NUYS
FRE	FREMONT	PLE	PLEASANTON	VEN	VENTURA
FSO	FRESNO	POM	POMONA	VIC	VICTORVILLE
FLT	FULLERTON	PRT	PORTERVILLE	VSL	VISALIA
GAR	GARBerville	POW	POWAY	WCR	WALNUT CREEK
GIL	GILROY	QCY	QUINCY	WTS	WATSONVILLE
GLN	GLENDALE	RNC	RANCHO CUCAMONGA	WVR	WEAVERVILLE
GOL	GOLETA	RDB	RED BLUFF	WSC	WEST COVINA
GRV	GRASS VALLEY	RDG	REDDING	WES	WESTMINSTER
HAN	HANFORD	RLS	REDLANDS	WHT	WHITTIER
HAW	HAWTHORNE	RCY	REDWOOD CITY	WLW	WILLOWS
HWD	HAYWARD	RDY	REEDLEY	WKA	WINNETKA
HEM	HEMET	RID	RIDGECREST	WDL	WOODLAND
HOL	HOLLISTER	RVR	RIVERSIDE	YKA	YREKA
HLV	HOLLYWOOD	ROC	ROCKLIN	YCY	YUBA CITY
IND	INDIO	ROS	ROSEVILLE		
ING	INGLEWOOD	SAC	SACRAMENTO		
JCK	JACKSON	SAL	SALINAS		
KGC	KING CITY	SNA	SAN ANDREAS		

C.L.E.T.S. DRIVER LICENSE PRINTOUT REVIEW

- 1) **After verifying the current date, what is the next thing you should verify?**
- a) Date and Time ☐
 - b) That the printout matches the driver ☐
 - c) That the license is valid ☐
- 2) **If the license status is valid, but the record says it has been withheld by DMV, what does that mean?**
- a) The Driver has an outstanding failure to appear or pay ☐
 - b) The driver license is not valid while “withheld” shows on the record ☐
 - c) The driver should surrender the license ☐
- 3) **After matching the printout to the driver and verifying his class of license and expiration date, what is the next step?**
- a) Restrictions and conditions of probation ☐
 - b) License status and restrictions ☐
 - c) License status and departmental actions ☐
- 4) **If the printout shows that the driving privilege has been withdrawn, what does it mean?**
- a) The driver has a drug or alcohol condition ☐
 - b) The driver is not licensed in California due to a record condition in another state ☐
 - c) The driver has a physical or mental condition ☐
- 5) **When a driver license is expired, what is the one situation in which a driver is still licensed?**
- a) The driver has a temporary license issued by DMV, and the printout shows a pending automated application has been started ☐
 - b) It has been less than 30 days since the driver’s birthday ☐
 - c) The driver has had no citations or accidents in the last 5 years ☐
- 6) **When a driver is restricted, will the record show valid or restricted?**
- a) Valid ☐
 - b) Restricted ☐
 - c) Both ☐

C.L.E.T.S. Driver License Printout Review Continued

- 7) **Prior convictions that display on a record automatically mean that the driving privilege is not valid.**
- a) True ☐
- b) False ☐
- 8) **All licenses have restrictions.**
- a) True ☐
- b) False ☐
- 9) **California license holders must complete an automated pending application within 90 days from the date they start the process.**
- a) True ☐
- b) False ☐
- 10) **An AKA name on the record means that there is another Driver License number for this driver.**
- a) True ☐
- b) False ☐
- 11) **A currently dated temporary license is valid for the operator even when the printout indicates the "LICENSE STATUS" is EXPIRED.**
- a) True ☐
- b) False ☐
- 12) **Knowledge of DMV policy and procedure is necessary in order to quickly and accurately determine the license status of an individual in the CLETS database.**
- a) True ☐
- b) False ☐
- 13) **If the "DL TYPE:" response field shows "PEND/APP:", a temporary license may be issued.**
- a) True ☐
- b) False ☐

DMV Contact Information

JUSTICE & GOVERNMENT

LIAISON BRANCH

Private: (916) 657-7732
Fax: (916) 657-9022
2570 24th St., MS H171
Sacramento, CA 95818

or

P.O. Box 932345, MS H171
Sacramento, CA 94232-3450

*Liaison for Judges, Courts, Law Enforcement,
Parking/Toll Agencies, Industry Ombudsman
& other government agencies.*

DRIVER LICENSE INFORMATION

Court Liaison Unit

Incoming Court Line: (916) 657-6592
*Liaison for courts with problems concerning
abstract processing, DUI, FTA/FTP, & convictions*

Mandatory Actions Unit

Public: (916) 657-6525,
Private: (916) 657-6951
Interprets DL records, DUI, etc.

Traffic Violator School & Driving School Unit

Public: (916) 229-3127

Driver Safety Information

Public: (916) 657-6452
Admin Per Se, discretionary DL sanctions

Commercial Driver License

Public: (916) 657-5771

Financial Responsibility

Public: (916) 657-6677

DL/D Fraud Hotline

Public: 1-866-658-5758

DMV Website: www.dmv.ca.gov

REGISTRATION INFORMATION

Customer Communications Section

Public: (916) 657-6560
Interprets VR and DL problems for the public

Central Telephone Unit

1-800-777-0133

*Handles VR, DL, and vessel questions,
public appointments*

Registration Abstract Section

Private: (916) 657-5910

*Parking citations, DP placards,
owner responsibility citations*

Registration Operations

Lien Sales Public: (916) 657-7617

Private: (916) 657-7976

Involuntary transfer (916) 657-7704
Dishonored Checks (916) 657-8101

Vessels

Public: (916) 657-6893
Private: (916) 657-6288

Special Processing

Public: (916) 657-8035

Handles 72 Hr. specials, special plates, & bicycles

ON-LINE DIRECT ACCESS

INFORMATION PROBLEMS

Network Control Center

Line/transmissions problems (916) 657-7755

* contact your system provider first *

Information Services Branch

Electronic Access Administration Unit:
(916) 657-5582 (*Inquiry and Update*)

Information Services Branch

Government & Commercial Requester Accounts
(916) 657-5564 *new/change/info*
(*Inquiry only*)

MISCELLANEOUS CONTACT INFORMATION NUMBERS

Information Protection Services Office

Private: (916) 657-5830

To report a misuse occurrence

Private: (916) 657- 7732

Special Revenue

Accounting Private: (916) 657-6348

*Accounting questions on FTA/FTP, parking, fine collection
amounts*

Out-going Mail

Vehicle Code Book orders (916) 657-7501

Out of State

DMV's (CCS) Public: (916) 657-6560
DL Renewals Public: (916) 657-7790

Regulated Industry Ombudsman

Public: (916) 657-6289

CLETS/Law Enforcement Phones

Private:

DL/MUGS/ (916) 657-7590

Address Searches

REG/Parking (916) 657-7827

Sticker Verification (916) 657-7911

Vehicle Stop Verification (916) 657-7704

Undercover Plates (916) 657-7142

Confidentiality (916) 657-7142

FOR ONGOING INVESTIGATIONS ONLY

Insurance Policy Info (916) 657-7732

Department of Drug & Alcohol

(916) 322-2964

www.adp.cahwnet.gov

DMV WAREHOUSE

(to order forms)

Fax requests to
916-928-6817

DMV CONTACTS

HOURS OF OPERATION

CLETS/Law Enforcement Phones

Normal Business Hours	Mon – Fri 7:00 -1:30am	(916) 657-7590 or (916) 657-7827
Weekends (Dept. of Justice Command Center)	Sat – Mon 1:30am – 7:00am	(916) 227-3244
Weekday Off Hours/ Emergency or Holidays	Mon – Fri 1:30am – 7:00am	(916) 657-7915

Justice & Government Liaison Branch

Normal Business Hours	Mon – Fri	8:00am – 5:00pm
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Driver License/Registration Operations & Information Units

Court Liaison Unit, Mandatory Actions Unit, Traffic Violator & Driving School Unit, Driver Safety Information, Commercial Driver License, Financial Responsibility, DL Fraud Hotline, Customer Communications Section, Central Telephone Unit, Registration Abstract Section, Registration Operations, Vessels, Special Processing, Information Services Branch, and Miscellaneous

Normal Business Hours	Mon – Fri	8:00am – 5:00pm
	Wed Only	9:00am – 5:00pm

Network Control Center

24 Hour Service	-	Contact your system provider first
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